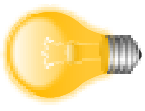




## Upgrading my Optinet™ software

Helpline: 0845 313 0233

Mon-Fri: 9am - 5.30pm, Sat: 9am - Midday



Knowledge Base

### IMPORTANT

Ensure you take a backup before upgrading

Upgrading your Optinet software is a 3 step process:

1. Download the Optinet software patch file: This file contains the two update files that need to be run
2. Run the build & published upgrade on the server (*The server must be upgraded first*)
3. Run the published upgrade on each of your clients

There are step by step instructions for upgrading the server computer & the client computers

[SERVER upgrade instructions](#)

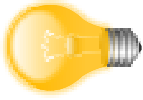
[CLIENT upgrade instructions](#)



## Upgrading my Optinet™ software

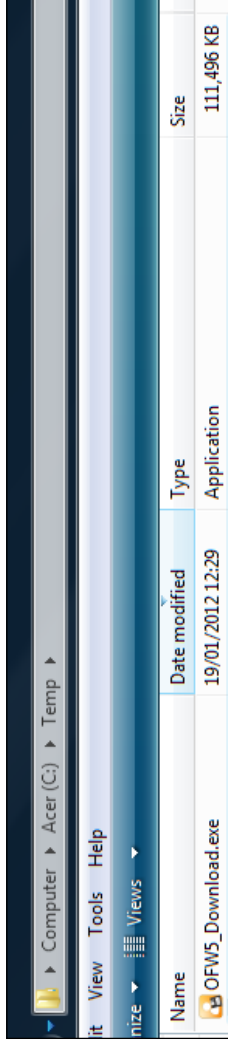
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## Knowledge Base

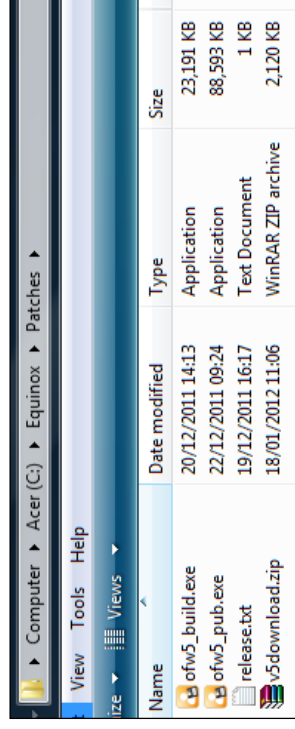
1. [Click here](#) to download update file or goto '[http://www.optinetuk.net/utilities\\_v5/trueupdate/OFW5\\_Download.exe](http://www.optinetuk.net/utilities_v5/trueupdate/OFW5_Download.exe)'
2. When prompted click '**Save**', saving the update file to the '**c:\temp**' folder on your computer
  - o Note: Depending on your browser you may have options to 'save' or 'keep' the update file
3. Open the '**c:\temp**' folder and run the file '**OFW5\_Download.exe**', if a security warning appears, click '**Run**'



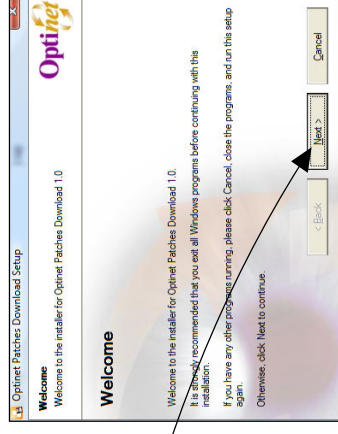
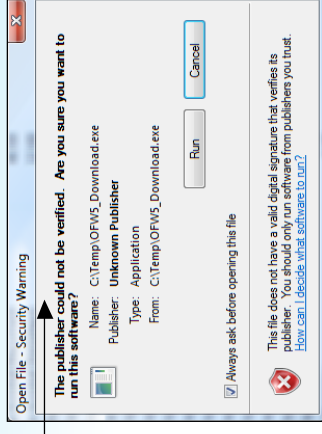
| Name              | Date modified    | Type        | Size       |
|-------------------|------------------|-------------|------------|
| OFW5_Download.exe | 19/01/2012 12:29 | Application | 111,496 KB |

4. The '**Optinet Patches**' setup program will now start to install.

- o Click the '**Next**' button twice
- o When the '**Installation Successful**' screen appears click '**Finish**'
- o The '**c:\equinox\patches**' folder will open in a window



| Name           | Date modified    | Type               | Size      |
|----------------|------------------|--------------------|-----------|
| ofw5_build.exe | 20/12/2011 14:13 | Application        | 23,191 KB |
| ofw5_pub.exe   | 22/12/2011 09:24 | Application        | 88,593 KB |
| release.txt    | 19/12/2011 16:17 | Text Document      | 1 KB      |
| v5download.zip | 18/01/2012 11:06 | WinRAR ZIP archive | 2,120 KB  |



next ►



## Upgrading my Optinet™ software

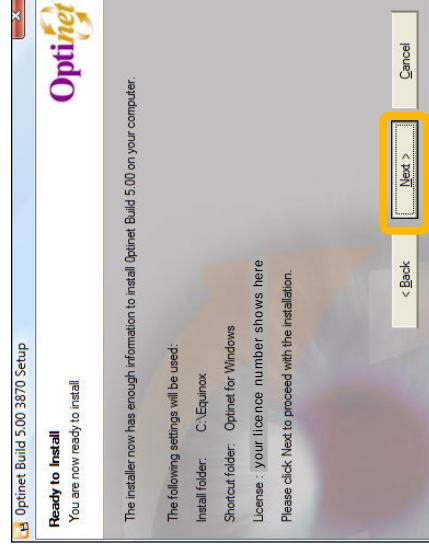
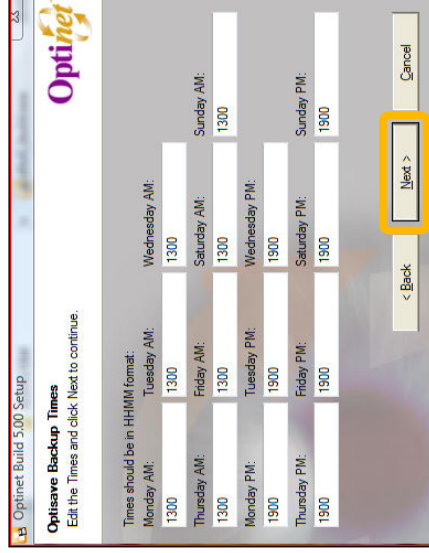
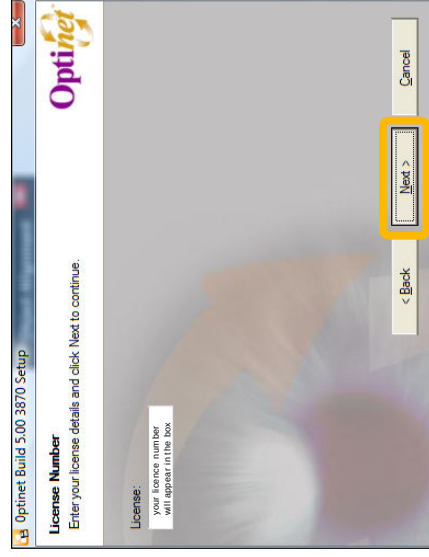
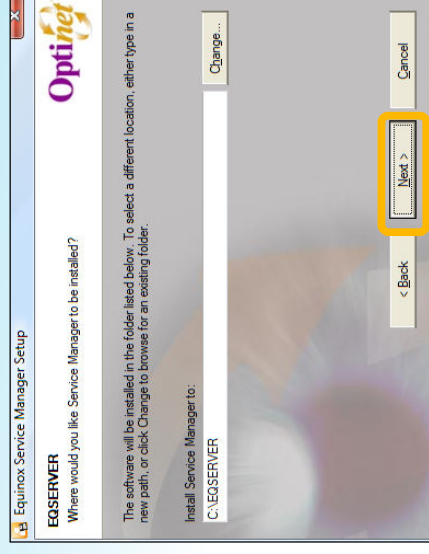
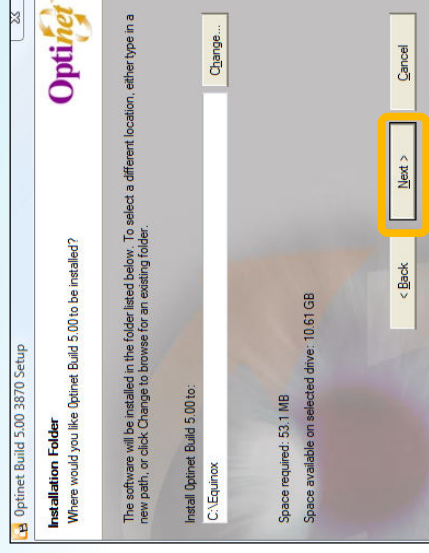
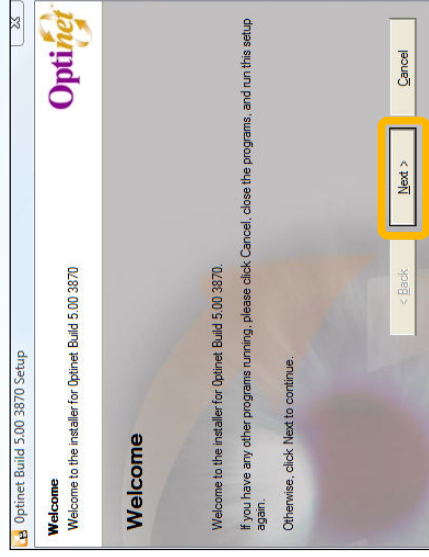
Helpline: 0845 313 0233

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## Knowledge Base

5. Run the file 'ofw5\_build.exe', proceed through each screen clicking 'Next'



◀ previous

next ▶



## Upgrading my Optinet™ software

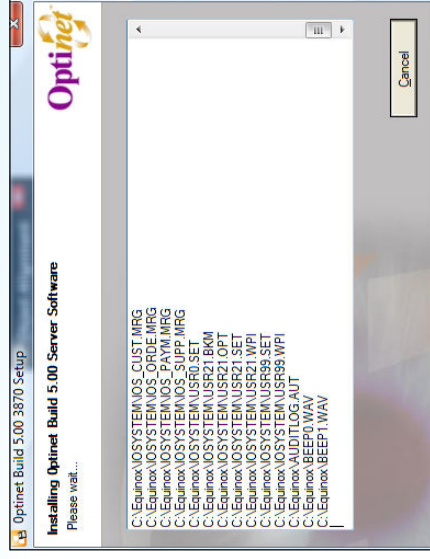
Helpline: 0845 313 0233

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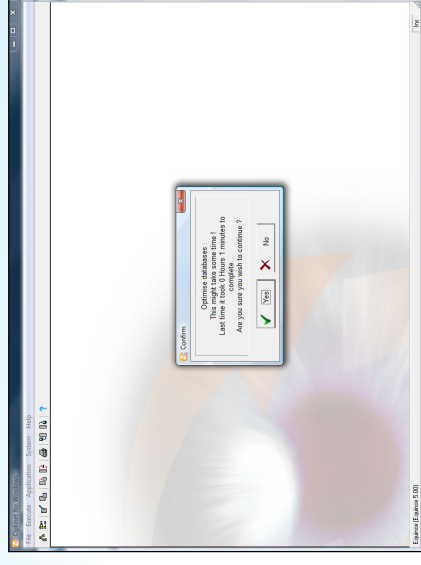


## Knowledge Base

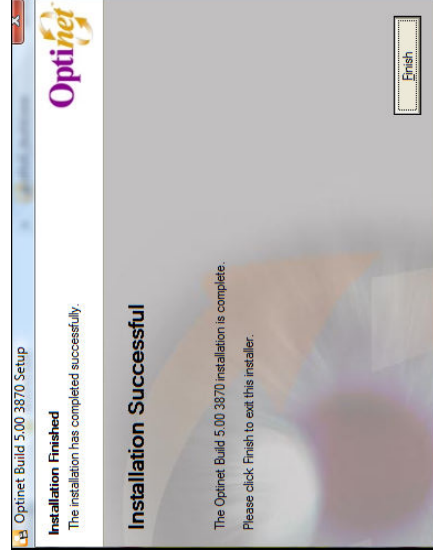
6. The required files are now copied to your computer



7. The system now needs to optimise, if prompted please enter your 'Optinet Key Password' then click 'Yes' when the 'Optimise databases' screen appears, this can take some time to complete.



8. Finally click 'Finish' to complete the build upgrade



◀ previous

next ▶



## Upgrading my Optinet™ software

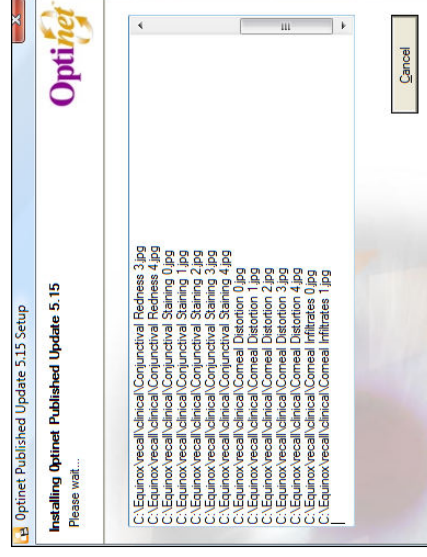
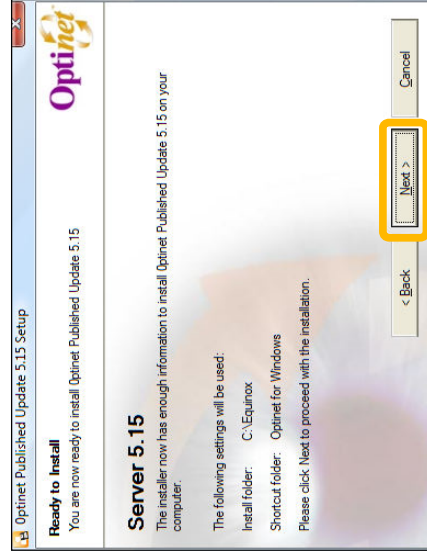
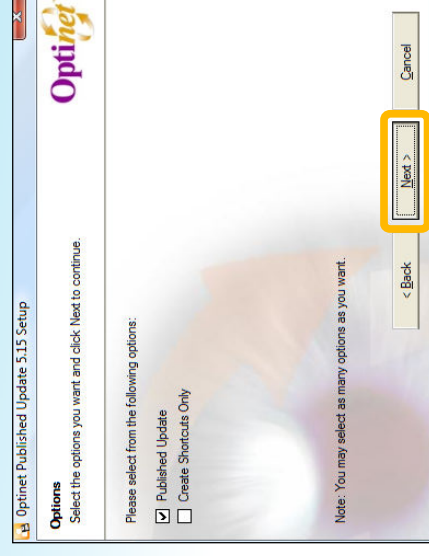
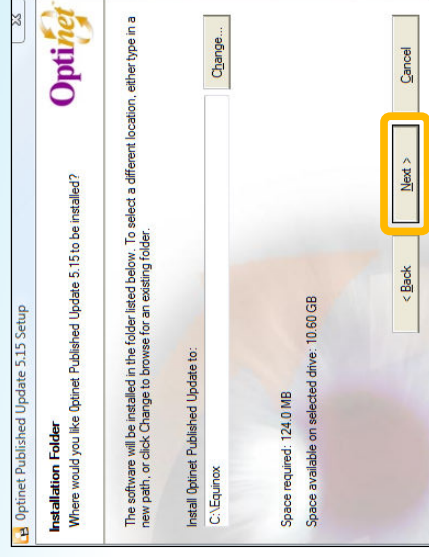
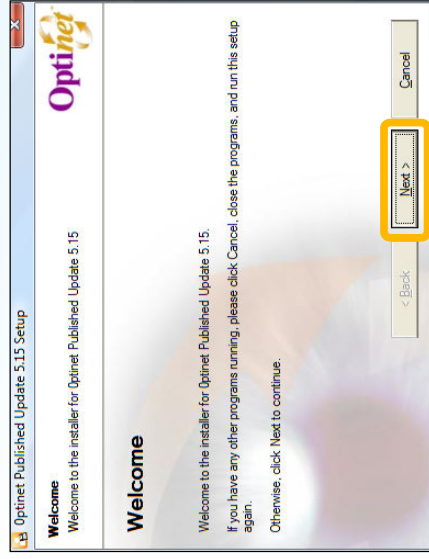
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## Knowledge Base

8. Open the 'c:\temp' folder and run the file 'ofw5\_pub.exe', proceed through each screen highlighted yellow



◀ previous

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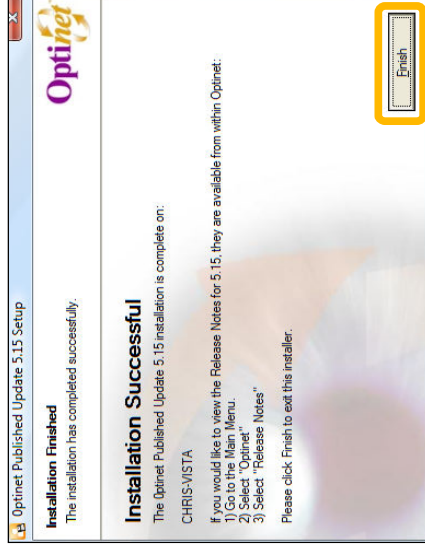
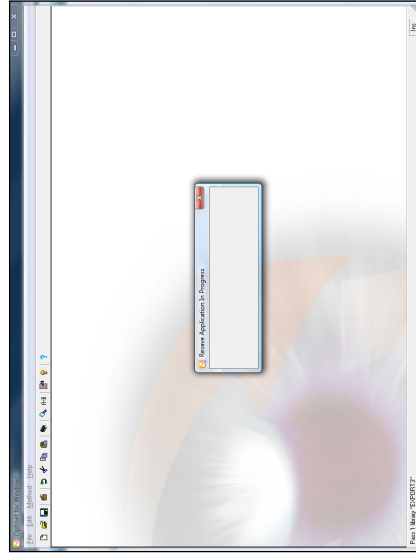
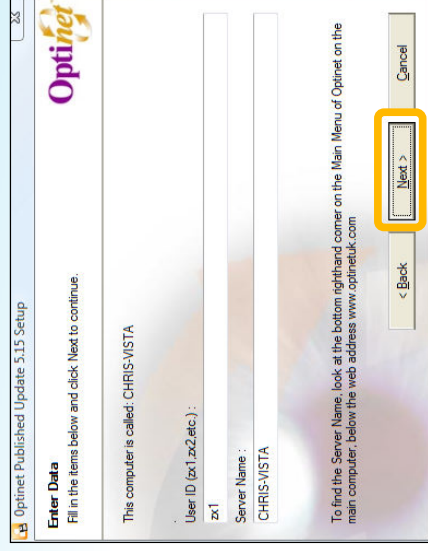
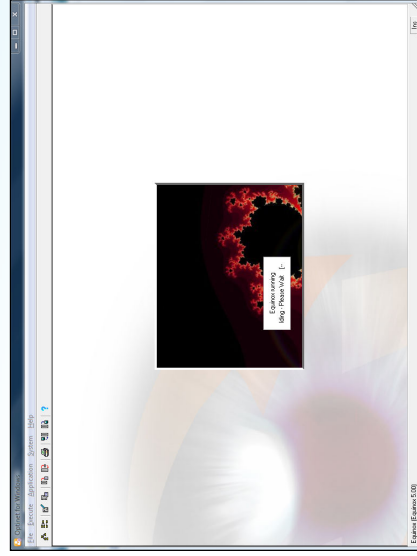
# Upgrading my Optinet™ software

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## Knowledge Base



◀ previous

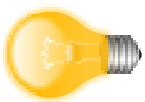
done ▶



## Upgrading my Optinet™ software

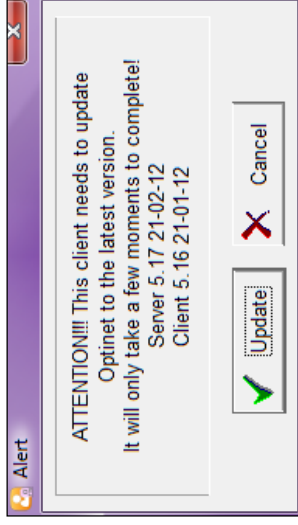
Helpline: 0845 313 0233

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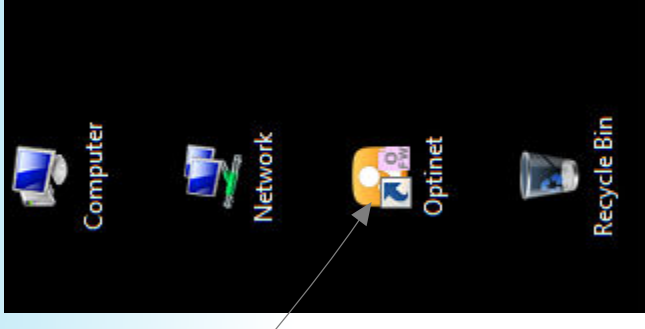
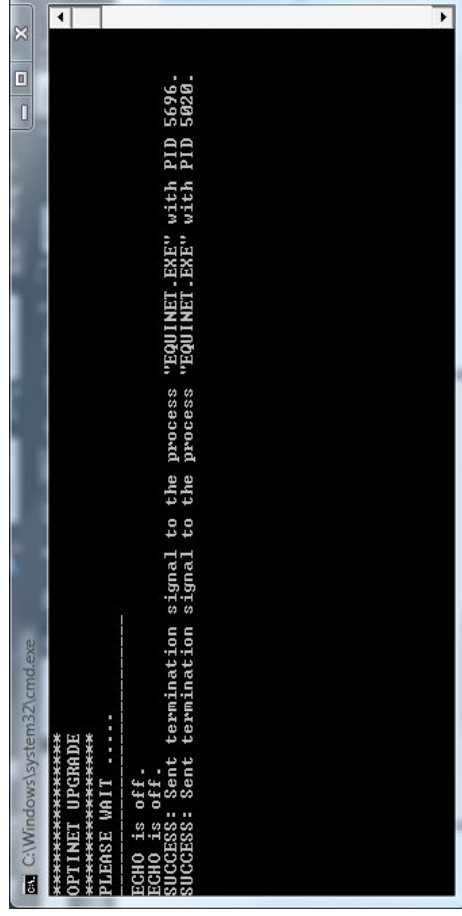


## Knowledge Base

1. Open Optinet on your client computer
2. You will be alerted that the clients needs to be updated, click the 'Update' button.



3. A black command window will appear, this will close by itself.



next ►



## Upgrading my Optinet™ software

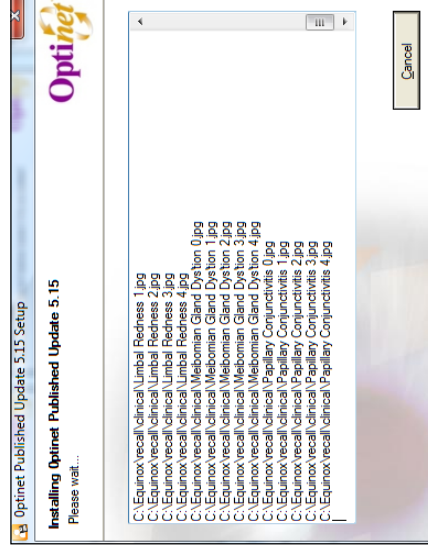
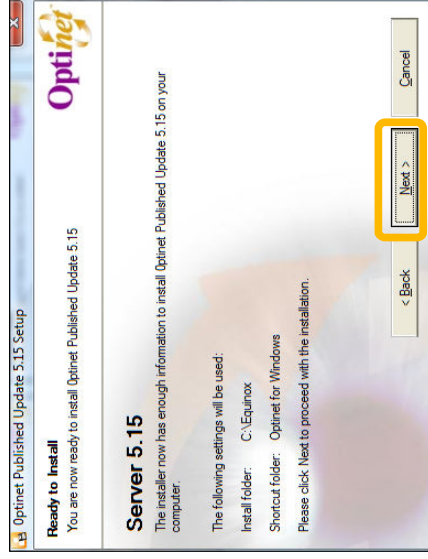
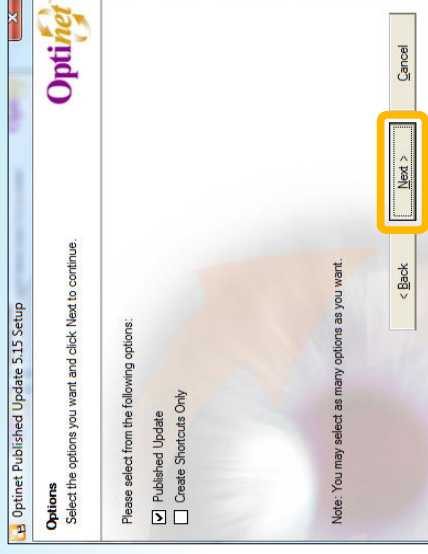
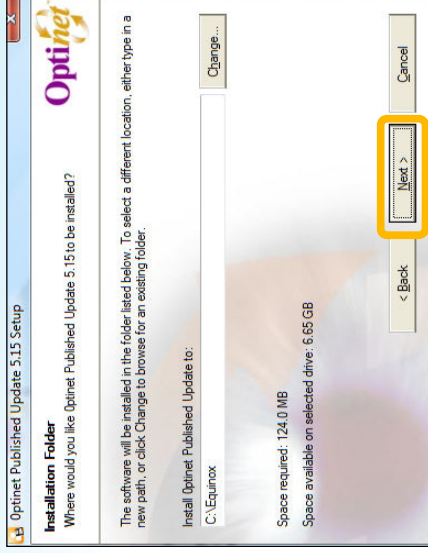
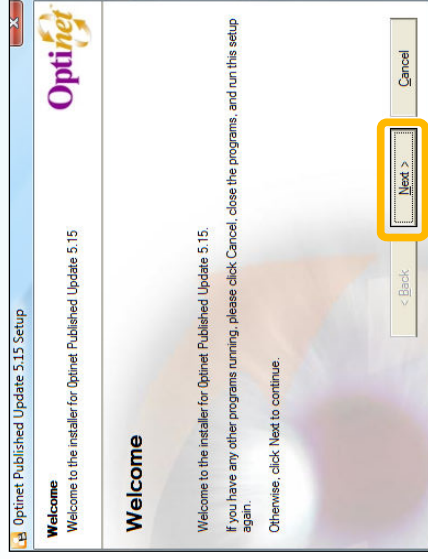
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## Knowledge Base



### 4. Proceed through each screen clicking 'Next'





## Upgrading my Optinet™ software

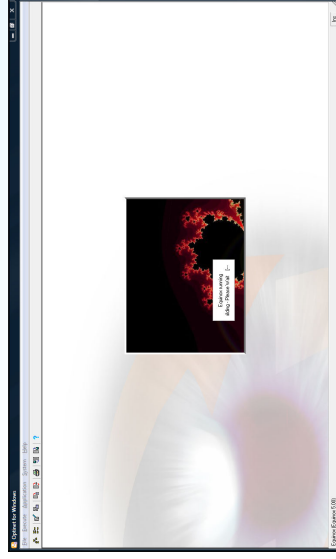
Helpline: 0845 313 0233

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## Knowledge Base

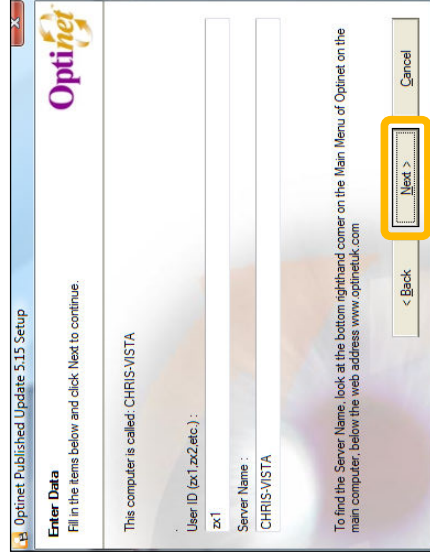
5. Proceed through each screen clicking 'Next'



This step may take some time to complete, the 'Please wait' message continues to be animated throughout.



6. When prompted click 'Next' to confirm the user id & server name.





## Upgrading my Optinet™ software

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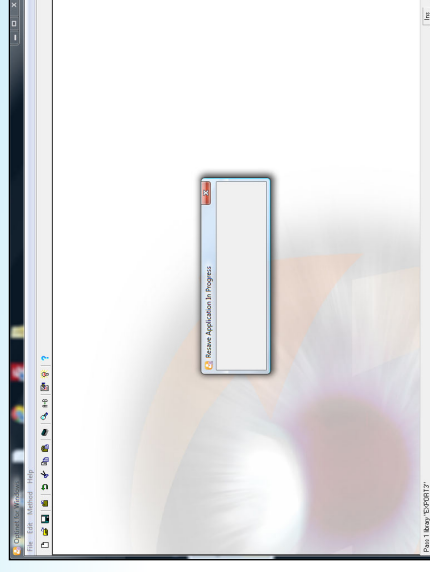


## Knowledge Base

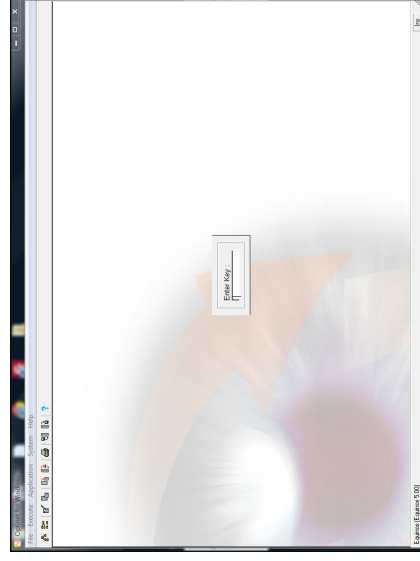
7. Click 'Next' to start the application resave.



8. During the resave you will see the screen below, please wait ....



9. After the resave Optinet needs to open to remove old files, if you have set an 'Optinet Key Password' you will need to enter it now. This step happens very quickly.





## Upgrading my Optinet™ software

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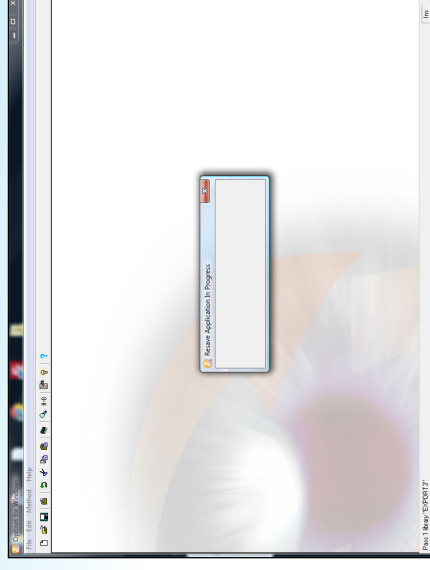


## Knowledge Base

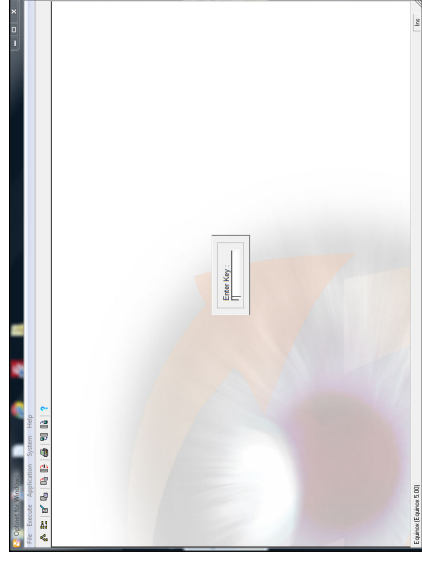
7. Click 'Next' to start the application resave.



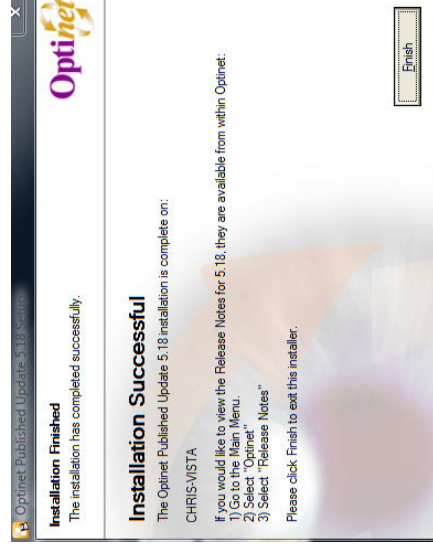
8. During the resave you will see the screen below, please wait ....



9. After the resave Optinet needs to open to remove old files, if you have set an 'Optinet Key Password' enter it now.  
This step happens very quickly.



10. Congratulations, update complete.



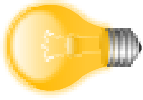
next ►



## Upgrading my Optinet™ software

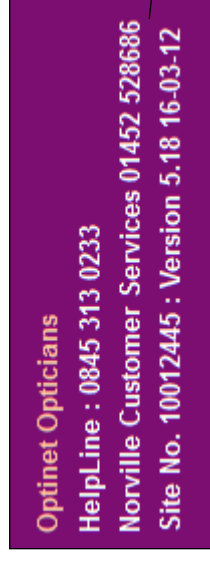
Helpline: 0845 313 0233

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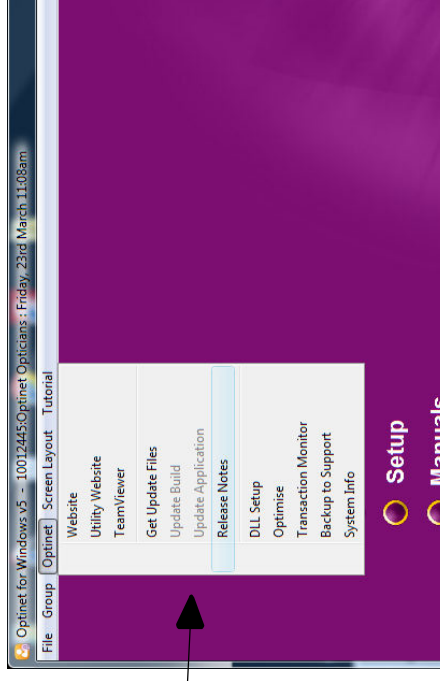


## Knowledge Base

11. Open Optinet & check the version number on the main menu is correct



Finally you can view the release notes to see what has changed, click onto the menu labelled 'Optinet' followed by 'Release Notes', when the list of available release notes appears click the 'View' button next to your choice.



done